

**Grand Traverse County 911 Board of Directors  
February 20, 2020 @ 10:00am**

**Government Center, 2<sup>nd</sup> Floor Commission Chambers  
400 Boardman Ave., Traverse City MI 49684**

- 1) APPROVAL OF AGENDA**
- 2) APPROVAL OF MINUTES (January 16, 2020)**
- 3) EMS REPRESENTATIVE APPOINTMENT TO 911 BOD**
- 4) DIRECTORS REPORT**
- 5) SUB-COMMITTEE REPORTS**
  - Technical**
  - Law Enforcement**
  - Fire/EMS**
- 6) OLD BUSINESS**
  - Viper NG911 phone system software update**
- 7) NEW BUSINESS**
  - 911 outage update/report**
  - Takeaways from Interoperability Conference**
  - 911 surcharge presentation – BOC study session March 11<sup>th</sup>**
- 8) ROUNDTABLE**
- 9) ADJOURNMENT**