



801 E. Front Street, Traverse City, Michigan 49686

231-922-4911

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FOR IMMEDIATE RELEASE

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Contact: Lori Wells, Manager

Phone/Email: 231-922-4911/lwells@grandtraverse.org

Subject: CapTel Captioned Phone Display

Traverse City - When Title IV of the Americans with Disabilities Act was passed in 1990, it contributed to the development of captioned phones. The first one, CapTel, was introduced in 2003. When a call is made, the captioned phone automatically connects to a Captioned Telephone Service. When the other person answers the phone, the caller hears whatever they say, just like a traditional telephone call. At the same time, the telephone caption service transcribes everything that is said into captions, which appear almost simultaneously on the phone display. Under the Americans with Disabilities Act, this service is offered free of charge to people who are deaf or have substantial hearing loss.

Consequently, captioned phones are for Individuals struggling to hear conversations on the phone and may be eligible to receive a free captioned phone. To learn more about this and captioned phone technology, visit the Traverse City Senior Center, 801 E. Front Street, on Monday, March 27 or Thursday, March 30, from 10 a.m. to 3 p.m. An interactive display company representative will be on site to talk to and answer any questions. In addition, there will be a captioned phone display in the lobby of the Traverse City Senior Center the entire month of March.

For more information, email dmikowski@grandtraverse.org or call 231-922-4911.

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